

Shark

SilkiPro Straight

SAFETY | WARRANTY | TROUBLESHOOTING

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, especially when children are present, basic safety precautions should always be followed, including the following:

FOR HOUSEHOLD USE ONLY

READ ALL INSTRUCTIONS BEFORE USING—SAVE THESE INSTRUCTIONS

WARNINGS: KEEP AWAY FROM WATER

DANGER— As with most electrical appliances, electrical parts are electrically live even when the switch is off.

⚠WARNING

To reduce the risk of death by electric shock:

1. Always unplug the unit immediately after using.
2. Do not use while bathing.
3. Do not place or store appliance where it can fall or be pulled into a tub or sink.
4. Do not place in or drop into water or other liquid.
5. If an appliance falls into water, unplug the unit immediately. Do not reach into the water.

⚠WARNING

To reduce the risk of burns, electrocution, fire, or injury to persons:

1. An appliance should never be left unattended when plugged in.
2. Close supervision is necessary when this appliance is used by, on, or near children or individuals with certain disabilities.
3. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.

4. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been dropped, damaged, or dropped into water. If it has a damaged cord or plug, contact Customer Service at 0800 862 0453.
5. Keep the cord away from heated surfaces.
6. Do not wrap the cord around the appliance.
7. Never block the air openings of the appliance or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.
8. Never use while sleeping.
9. Never drop or insert any object into any opening.
10. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
11. Do not use an extension cord with this appliance.
12. Do not direct hot air toward eyes or other heat-sensitive areas.
13. Attachments may be hot during use. Allow them to cool before handling.
14. Do not place appliance on any surface while it is operating.
15. While using the appliance, keep hair away from the air inlets.
16. Do not operate with a voltage converter.
17. Only use the appliance with the voltage, frequency and power shown on the rating label on the product.
18. Do not use this appliance on hair extensions or wigs unless recommended by the hair extension or wig manufacturer.
19. If hair styling product is being used in conjunction with this appliance please read and follow all of the hair styling product safety warnings and instructions before use.

20. In a double-insulated appliance, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated appliance, nor should a means for grounding be added to the appliance. Servicing a double-insulated appliance requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts for a double-insulated appliance must be identical to the parts they replace. A double-insulated appliance is marked with the words "DOUBLE INSULATION" or "DOUBLE INSULATED." The symbol (square within a square) may also be marked on the appliance.

For replacement combs, visit sharkclean.co.uk/accessories

SAVE THESE INSTRUCTIONS

Do not use this appliance near bathtubs, showers, basins or other vessels containing water.



SCAN QR CODE FOR FULL INSTRUCTIONS, WARRANTY INFORMATION, AND HOW-TOS

TECHNICAL SPECIFICATIONS Voltage: 220-240V 50-60Hz | Power 1000W

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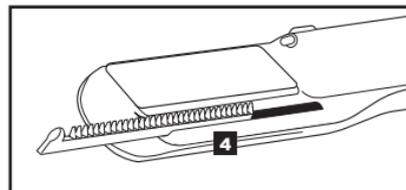
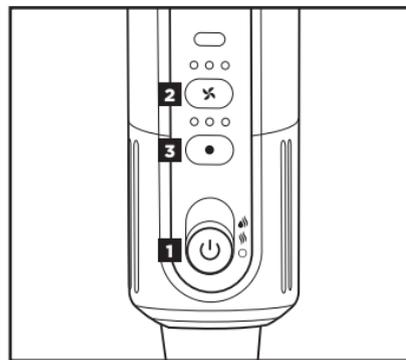
OPERATING INSTRUCTIONS

1. Turn the styler on and off by toggling the 3-position switch. Wet Hair drying and styling is at the top of the toggle and Dry Hair styling is in the middle of the toggle.
2. Adjust the airflow. Pressing the button allows you to choose low, medium, or high airflow. In Dry Hair styling mode, you can turn the airflow off entirely if desired by pressing the button until none of the LED lights are illuminated.
3. Adjust the temperature. Pressing the button allows you to choose no heat, low, medium, or high temperature.

Air + Plate Temperatures

TEMP	WET MODE	DRY MODE
HIGH	248°F / 120°C	428°F / 220°C
MEDIUM	230°F / 110°C	374°F / 190°C
LOW	212°F / 100°C	320°F / 160°C

4. To insert either the Wide Tooth Comb, Precision Comb, or the Gentle Comb into the styler, line it up with the tracks next to the plates and gently push. The comb is properly attached when it clicks into place. To remove the comb, use your thumb to pull the comb out of the tracks until it is released. Do not insert or remove the comb when the plates are hot.

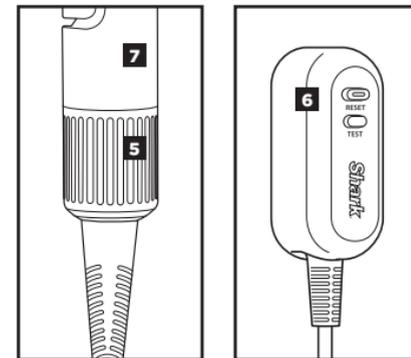


5. To remove the filter cover, slide it off the bottom of the styler. To attach the filter cover, slide it back onto the bottom of the styler until it clicks in place.
6. Press the ALCI button to reset the styler. See Troubleshooting & Error Codes for more information.
7. Rating label location.

For further operating instructions, scan the QR code on the cover of this booklet.

Storage, Cord Safety, and Maintenance/Cleaning:

- Ensure the cord is not knotted, twisted, or wrapped around any nearby objects when in use.
- Store the styler in a dry location away from water and other heat sources.
- Clean the filter at the bottom of the styler monthly. To clean the filter, first slide the filter cover off the bottom of the styler. Then use a new toothbrush to brush off any dust or debris on the filter. Once the filter is clean, slide the filter cover back on the styler until it clicks in place.
- Remove any hair from the comb after every use to help maintain performance.
- To maintain the styler's performance, wipe the plates with a warm cloth to remove any hair-product residue. Do not wipe when plates are hot.



TROUBLESHOOTING & ERROR CODES

MAINTENANCE/CLEANING

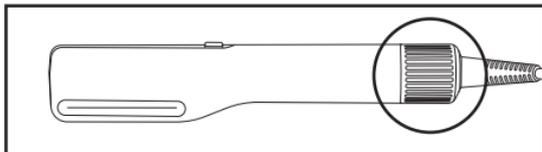
Before cleaning any part of the styler, turn off the device and unplug it.

Reduction in Airflow.

Make sure you are not covering the filter cover with your hand when operating the styler. This will block the air inlet, which could cause a reduction in airflow. A change in airflow or air power, airflow blockages, and/or visible buildup on the inlet at the bottom of the unit could also indicate the unit needs to be cleaned. To maintain performance, clean the filter at the bottom of the styler every month using a new toothbrush.

Removing the Filter

1. Turn off the styler and unplug it. Slide the filter cover off the bottom.



Cleaning the Filter

1. Wipe the filter thoroughly with an alcohol pad, then allow it to air-dry completely for 5 minutes before use.
2. To reinstall the filter cover, slide it back on to the bottom of the styler until it clicks into place.

Cleaning the Combs

1. Remove any hair from the comb after every use to help maintain performance.
2. Use lukewarm water, a mild detergent, and a soft toothbrush to gently scrub the comb.
3. Rinse thoroughly with fresh water and dry with a soft, microfiber cloth.

Cleaning the Plates

1. Unplug styler and allow to cool down. Use a soft cloth or paper towel to wipe away any loose hair or product buildup from the plates after every use to maintain performance.
2. Use a warm cloth to clean the plates, especially if there's product buildup on them.

ALCI OPERATION

Electricity flickers or trips circuit breaker during use.

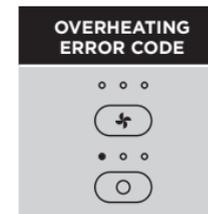
This unit is equipped with an Appliance Leakage Circuit Interrupter (ALCI), a safety feature that renders it inoperable under abnormal conditions. Should the unit turn off in use, press the red Reset button on the plug and the unit should function normally. If the unit does not reset, please check your circuit breaker. If the issue persists, ensure there are no other appliances plugged in within the room where the unit is being used. Do not use the unit with a power strip.

OVERHEATING

Styler is overheating or shuts off.

This unit is equipped with a temperature-protective thermostat. If for some reason your unit overheats, the thermostat will automatically turn the unit off. To prevent power-down

recurrence, unplug the unit and set it aside to cool. Overheating may result if the unit is powered on for a long duration, or can indicate a blockage or dust buildup. To prevent overheating, clean the filter at the bottom of the unit every month, using a new toothbrush. Make sure you are not covering the filter with your hand when operating the unit, as this could also cause overheating. If overheating continues to occur, contact Customer Service at **855-522-0912**.



If you are experiencing a different error code, please scan the QR code for additional troubleshooting or contact Customer Service at **0800 862 0453**.

TWO (2) YEAR LIMITED WARRANTY

MANUFACTURER'S GUARANTEE

When a consumer buys a product in the UK and ROI, they get the benefit of legal rights relating to the quality of the product (your "legal rights"). You can enforce your legal rights against your retailer, including Shark if you bought your Shark product from sharkclean.co.uk. However, at Shark we are so confident about the quality of our products that we give the owner an additional, free parts and labour manufacturer's guarantee of up to 2 years.

The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

The manufacturer's guarantee does not affect your legal rights.

How long are new Shark products guaranteed for?

Our manufacturer's guarantee lasts for one year from the date of purchase as standard, or for 2 years if you register your purchase with us within 28 days.

How do I register my Shark guarantee?

If you have purchased your Shark product directly from sharkclean.co.uk your guarantee is registered automatically. If you bought it from anywhere else in the UK or ROI, you can register your guarantee online within 28 days of purchase.

- To register online, please visit www.sharkclean.co.uk/register-guarantee or scan the QR code in your instruction booklet.
- Keep a note of the date you purchased the Shark product.

IMPORTANT

- **Keep your receipt** if you bought your Shark product from anywhere except sharkclean.co.uk. You will need it to claim under your guarantee.
- The free Shark guarantee is only valid in the country where the product was purchased.

What are the benefits of registering my free Shark guarantee?

When you register your guarantee, you will get 1 year of cover. We'll also have your details to hand if we ever need to get in touch. If you further agree to receive communications from us, you can also receive tips and advice on how to get the

best out of your Shark product and hear the latest news about new Shark technology and launches.

What is covered by the free Shark guarantee?

Repair or replacement (at Shark's discretion) of your Shark product, including all parts and labour.

What is not covered by the free Shark guarantee?

- Normal wear and tear.
- Accidental damage or faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Shark product which is not in accordance with the Shark Operating Manual supplied with your product.
- Damage caused by use of the Shark product for anything other than normal domestic household purposes.
- Damage caused by use of parts not assembled or installed in accordance with the operating instructions.
- Damage caused by use of parts and accessories which are not Shark Genuine Components
- Faulty installation (except where installed by Shark).
- Repairs or alterations carried out by parties other than Shark or its agents.

How can I claim under the free Shark guarantee?

Contact our customer service helpline on **0808 109 1166** in the UK or **1-800 849 055** in the ROI. For service hours please visit our website under 'Contact Us'. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at <https://support.sharkclean.co.uk/>. The Shark representative will go through some troubleshooting with you, and if we conclude that the item has failed, we will send you a replacement part or a returns label to send the defective item back to us free of charge. When you have delivered the defective product to us, we will send you a replacement.

Please remember **that the item will need to be boxed when you return it to us**. It can be any suitable box, it does not have to be the original packaging.

Where can I buy genuine Shark spares and accessories?

Shark spares and accessories are developed by the same engineers who developed your Shark product. You'll find a full range of Shark spares, replacement parts and accessories for all Shark products at www.sharkclean.co.uk. Please remember that damage caused by the use of non-Shark spares may not be covered under your guarantee.

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